



TERIANG HOUSE
VILLAS & COTTAGES
– *Langkawi* –

CHECK-IN PROCEDURE

In accordance with government guidelines to minimize transmission of the Coronavirus (COVID-19), this property may request additional documentation from guests to validate identity, travel itinerary and other relevant information, during dates where such guidelines exist.

Due to Coronavirus (COVID-19), we are taking steps to help protect the safety of guests and staff. Certain services and amenities may be reduced or unavailable as a result.

Guests are required to show a photo identification and credit card upon check-in. Please note that all Special Requests are subject to availability and additional charges may apply. Guests are also required to have their temperature checked upon checking-in.

In the interest of the health and safety of all my guests, please answer the following questions before booking:

1. In the last two weeks (14 days), have you or anyone you live with travelled to any areas that have been impacted by COVID-19?
Yes/No
2. In the last two weeks (14 days), have you had close sustained contact with an individual confirmed or suspected to be infected with COVID-19?
Yes/No
3. Have you been diagnosed with, or suspect to have contracted COVID-19?
Yes/No
4. Do you currently have any travel restrictions in your area due to COVID-19?
Yes/No



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DURING YOUR STAY

Follow Social Distancing Guidelines

When you are in a common area or shared space (as a host or guest) maintain distance of 1m or 3 feet from anyone who is not part of your reservation at all times. Hosts should avoid physical contact with guests and provide a no contact check-in whenever possible.

Wear a mask

If hosts and guests must interact or if there is a shared common area accessible to individuals outside of your reservation, you must wear a protective face covering at all times.

Wash your hands regularly

Be sure to wash your hands often, especially if you are in contact with people outside your reservation and are touching surfaces and utensils in a share space or common area.

- Wash your hands properly with soap and water for at least 20 seconds (or the duration of Happy Birthday song)
- If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol; cover your hands and run them together until they feel dry.

If you feel unwell or are showing symptoms

Please let us know immediately and seek medical attention.